



AT&T Mobility Reference Guide

As of 12.7.18

	Unlimited More Premium		Unlimited More		9GB	3GB
Lines	Advertised Price: With AutoPay & Paperless Billing	Without AutoPay & Paperless Billing	Advertised Price: With AutoPay & Paperless Billing	Without AutoPay & Paperless Billing	9GB	3GB
1 Line	80/mo	90/mo	70/mo	80/mo	60/mo	50/mo
2 Lines	150/mo	170/mo	125/mo	145/mo	100/mo	80/mo
3 Lines	170/mo ¹	190/mo	145/mo	165/mo	120/mo	100/mo
4 Lines	190/mo	210/mo	160/mo	180/mo	140/mo	120/mo
5-10 Lines	+ \$35/line	+ \$35/line	+ \$35/line	+ \$35/line	+ \$20/line	+ \$20/line

Multi-phone discount for More Premium is -\$15/mo for 3 lines; -\$30/mo for 4+ lines. Multi-phone discount for More is -\$15/mo for 3 lines and -\$35 for 4+ lines. Estimates shown are with the phone access charge \$35/mo only. Tablets \$20/mo, Wearables \$10/mo, and Cameras \$20/mo are not included. Prices include multi-phone account discount and excludes taxes, additional charges and fees. Maximum of 10 lines per unlimited account.

	Unlimited More Premium	Unlimited More	9GB	3GB
Speed	4G LTE	4G LTE	LTE	
Video Quality	High Definition (up to 1080p)	Standard Definition (up to 480p)	Up to 480p	
Mobile Hotspot/Line	15GB Mobile Hotspot per line on smartphones & tablets	Not Included	Yes (up to plan limit)	
Data Prioritization	Always On	After 22GB	After Plan Limit - (128Kbps)	
Data Free Streaming	Yes	Yes	Yes	
WatchTV	Yes + 1 Premium: (can change premium each year) 	Yes	-	
AutoPay & eBill	\$10/mo. Single Line \$20/mo. Multi-Line (Not included in above rates)			

WatchTV

Watch TV is a no-cost addition to the Unlimited & More plans. Watch on your mobile or on your big screen with compatible device.

30+ Channels at no extra charge for AT&T Unlimited & More customers

72-Hour Rewind: Catch favorite shows even when missed.

Watch virtually anywhere, anytime on big screen & mobile devices.

A&E, AMC, Animal Planet, Audience, BBC World News, BBC America, Boomerang, Cartoon Network, CNN, Discovery, Food Network, FYI, Hallmark Channel, Hallmark Movies & Mysteries, HGTV, History Channel, HLN, IFC, Investigation Discovery, Lifetime, Lifetime Movies, OWN, Sundance TV, TBS, TCM, TLC, TNT, TruTV, Velocity, Viceland, We TV.

Coming Soon: BET, Comedy Central, MTV 2, Nicktoons, Teen Nick, VH1

Eligible Devices			
Phone	Memory Size	AT&T Next (24 Mo.)	AT&T Next Every Other Year (30 Mo.)
iPhone 8	64 GB	\$25/mo	\$20/mo
	256 GB	\$31.25/mo	\$25/mo
iPhone 8 Plus	64 GB	\$29.17/mo	\$23.34/mo
	256 GB	\$35.42/mo	\$28.33/mo
iPhone X	64 GB	\$41.67/mo	\$38.34/mo
	256 GB	\$47.92/mo	\$38.34
iPhone Xr	64 GB	\$31.25/mo	\$25/mo
	128 GB	\$33.33/mo	\$26.67/mo
	256 GB	\$37.50/mo	\$30/mo
iPhone XS	64 GB	\$41.67/mo	\$33.34/mo
	256 GB	\$47.92/mo	38.34/mo
	512 GB	\$56.25/mo	\$45/mo
iPhone XS Max	64 GB	\$45.83/mo	\$36.67/mo
	256 GB	\$52.08/mo	\$41.67/mo
	512 GB	\$60.42/mo	\$48.34/mo
Samsung Galaxy S9	64 GB	\$32.92/mo	\$26.34/mo
Samsung Galaxy S9+	64 GB	\$38.12/mo	\$30.50/mo
Samsung Active S8		\$35.42/mo	\$28.33/mo
Galaxy Note9	128 GB	\$41.67/mo	\$33.34/mo
	512 GB	\$52.08/mo	\$41.67/mo
LG V35		\$35.42/mo	\$28.30/mo
LG V40		\$39.59/mo	\$31.67/mo

Value Devices			
Phone	Memory Size	AT&T Next (24 Mo.)	AT&T Next Every Other Year (30 Mo.)
iPhone SE	128	\$18.75/mo	\$0
iPhone 6S	32	\$18.75/mo	\$5/mo
Galaxy J7		\$11.25/mo	\$1/mo
Galaxy J3 2018		\$8.75/mo	\$1/mo
LG K30		\$5/mo	\$1/mo
LG Stylo 4+		\$15/mo	\$5/mo
Samsung A6		\$15/mo	\$5/mo
Motorola G6		\$17.50/mo	\$5/mo

*Device pricing may vary from above prices.

Important Contacts

Mobility Hot-line: 385.233.5265

Required info for running Mobility Accounts:

Name

Full Address

Current Phone #

DOB

Drivers License

Expiration Date

SSN

Email

Required Info for porting Number

Current Provider

Account Number

PIN Number

Need to Know:

Sales tax for phones will be collected up front and varies based on the full price of the device and regional sales tax.

An activation fee of \$30 per line will be added to the first or second bill. All phones must be shipped to the same address.

Follow and visit 4 Websites.

Wireless orders should take 2-3 business days to be delivered after acceptance of Terms & Conditions.

1 - Att.com/tc: To accept Terms and Conditions Right after placing the order and before leaving customer's door.

2 - Att.com/port: Check Next Day to make sure number ported well. If porting has not been successful, contact customer. Ask customers to call 611 from their phones to get correct account number and pin and correct information.

3 - Att.com/orderstatus: Third Day. Check status of the order. Anything that is incorrect can be fixed at that moment.

Good News!, We can contact the customers to correct information while impulse is still hot.

4 - Att.com/getstarted: To Activate the phone and start enjoying it. Activation must be completed within 30 days of Porting. Customers can trade in devices at att.com/tradein.

First Responder Discount

Enrollment Form. https://mst.att.com/brochures/brochures/ATT_First_Responder_Enrollment.pdf
D2D Wireless Support #, not to be shared with customers, [866-238-2219](tel:866-238-2219)

Visit <http://shop.enjoy.com/pages/where-we-deliver> to verify where Enjoy same day delivery service is available or call [1.888.463.6569](tel:18884636569)

For constant updates from AT&T

Visit: <https://mst.att.com>

Use your UID to login.

If you don't have your UID contact the Connect Team.

connect@clearhome.us